

Monday 5th March 2007

Testimonial: Landscaping to front o

Before

In November 2006, we decided to have some landscaping work done to the front of our property. We engaged a number of landscaping businesses, each of which came back with price estimates. Catmint however came back with more. At the outset, Gordon took time to discover what exactly we were looking for, and what designs might be sympathetic to the look of the house.

Gordon came back to us with a range of clearly presented options, based on our earlier conversations. From these, we picked one that we hadn't even considered prior to our meeting with Gordon (and one which none of the other landscaping companies had offered). Once we had determined the way forward, we agreed an approximate start date, payment terms, and how Gordon was going to ensure we could have the work done with the minimum disruption.

During

On the agreed date (and after confirmation a week or so earlier) Gordon started work. The job progressed as predicted by Gordon. Every evening the front of the house was left safely taped-off, and any mess or clutter associated with the work was confined within the work area at all times. When we needed access or egress, the work had been planned in such a way that this was easy, and not disruptive. As a result, having Gordon working on the front of the property caused us no problems. The work took roughly the time originally estimated by Gordon. Despite some troublesome weather, the job continued when possible. Gordon did however make it clear when work needed to stop (e.g. frost impacting the ability to lay mortar), so quality wasn't compromised to get the job done quicker.

During the work, a number of small design decisions needed to be made. Gordon engaged us for each of these, and again presented us with options that worked with the property. When we had ideas around small features of the work, Gordon was receptive and discussed the pros and cons of these.

After

As for the end result, we are delighted. The work has been carried out to a very high standard, and looks great. It meets our original needs, and indeed exceeds them. Our experience in dealing with Gordon / Catmint has been a very pleasant one, and I would heartily recommend Catmint to anyone looking for quality landscaping work. We felt involved in the whole process, and as a result feel that we have an end-product that is perfect for us.

Finally, thanks to Gordon for a job well done, and for carrying out the whole task in a friendly, professional, and zero hassle fashion.

Kind regards,

Barry & Anne

